

HUMAN 5-Year Warranty

Built to last. Guaranteed.

- › Extended Warranty
- › Scheduled maintenance and service
- › Get your carefree package in 4 easy steps



Human

Diagnostics Worldwide

HUMAN 5-Year Warranty

Your carefree package

Our commitment to quality and customer satisfaction is exemplified by our standard 12-month dealer warranty. HUMAN'S new extended warranty provides you with extended protection beyond the standard warranty.

Warranty up to 5 years with scheduled maintenance and service

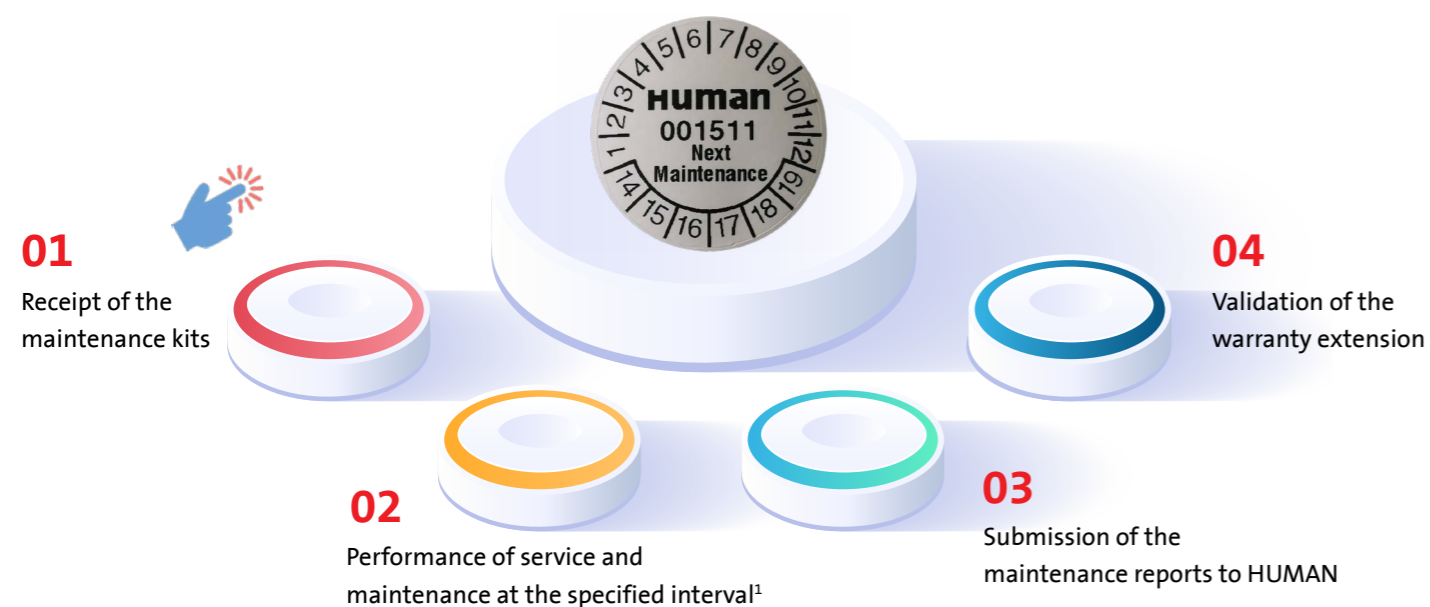
You promise your customers maximum reliability and quality. HUMAN is ready to help you back up that promise with a guarantee. Eliminate risk from your cost calculation. HUMAN takes the weight off your shoulders by supporting your maintenance management. HUMAN prepaid maintenance packages for scheduled maintenance are the ultimate in quality and convenience. Choose the package that suits your needs and those of your customers and receive the extended warranty up to five years.

Be on the safe side with the HUMAN carefree package

- > Competitive advantage with an extended warranty of up to 5 years.
- > Create peace of mind for you and your customers with the knowledge that your system will operate reliably for a long time.
- > Extend your warranty and save money compared to buying separate service packages.
- > Secure your calculation in the long term.

Your warranty extension in 4 easy steps

Sign up now and enjoy HUMAN's extended warranty. Please contact us for further questions. We are ready to answer your questions.



Warranty extension is available for the following products:

Clinical Chemistry	HumaStar 100 200 300SR 600	CLIA	HumaCLIA 150
Hematology	HumaCount 30 ^{TS} 80 ^{TS} 5L 5D 5D ^{CRP}	Autoimmune DX	HumaBlot 44 ^{FA}
Hemastasis	HumaClot Pro	Diabetes DX	HumaNex A1c A1c Variant

Maintenance kits and intervals

The warranty period starts on the date of installation. Installation must take place within 1 year of the invoice date.

HumaStar 100 200	Intervals	REF
Maintenance kit 12 months	After 12, 36 months	16890/250-12
Maintenance kit 24 months	After 24, 48 months	16890/250-24

HumaStar 600	Intervals	REF
Maintenance kit 6 months	After 6, 18, 30, 42, 54 months	16665/207
Maintenance kit 12 months	After 12, 36 months	16665/208
Maintenance kit 24 months	After 24, 48 months	16665/209

HumaStar 300SR	Intervals	REF
Maintenance kit 12 months	After 12, 36 months	16930/250-12
Maintenance kit 24 months	After 24, 48 months	16930/250-24

HumaCount 80 ^{TS} 30 ^{TS}	Intervals	REF
Maintenance kit 6 months	After 6, 12, 18, 24, 30,42, 48, 54 months	16420/12
Maintenance kit 36 months	After 36 months (HC30TS)	16420/12-1
Maintenance kit 36 months	After 36 months (HC80TS)	16420/12-2

HumaCount 5L	Intervals	REF
Maintenance kit 6 months (1)	After 6, 18, 30, 42, 54 months	16420/12
Maintenance kit 6 months (2)	After 12, 24, 36, 48 months	16430/450

HumaCount 5D	Intervals	REF
Maintenance kit 12 months	After 12, 24, 48 months	16450/503
Maintenance kit 36 months	After 36 months	16450/504

HumaCount 5D ^{CRP}	Intervals	REF
Maintenance kit 12 months	After 12, 24, 48 months	16451/503

HumaClot Pro	Intervals	REF
Maintenance kit 12 months	After 12, 24, 36, 48	15800/500

HumaCLIA 150	Intervals	REF
Maintenance kit 6 months	After 6, 18, 30, 42 months	15910/501
Maintenance kit 12 months	After 12, 24,36, 48 months	15910/500

>> further devices you will find on the next page

1. Operation qualification (OQ) is part of the maintenance, please check OQ requirements of the corresponding instrument.

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Maintenance kits and intervals

HumaBlot 44FA	Intervals	REF
Maintenance kit 6 months	After 6, 18,30, 42 months	ITC80000/142
Maintenance kit 12 months	After 12, 24, 36, 48 months	ITC80000/139

HumaNex A1c	Intervals	REF
Maintenance kit 6 months	After 6, 18, 30, 42 months	16180/300
Maintenance kit 12 months	After 12, 24, 36, 48 months	16180/303

HumaNex A1c Variant	Intervals	REF
Maintenance kit 6 months	After 6, 18, 30, 42 months	16190/501
Maintenance kit 12 months	After 12, 24, 36, 48 months	16190/502

What does the warranty extension covers.

Warranty extension covers replacement of all spare parts, including lamps, except for damages caused by the following circumstances: natural disasters, animal damage, mishandling, theft.

